

# **The new convenient and secure way to manage your healthcare online.**

## **What is the Patient Portal?**

Patient Portal is an online service provided in partnership with your GP.

It gives you secure access to your own medical records and a wide range of other services that make it easy to manage your own healthcare. You can also be authorised to view other family members' records on the same account (e.g. children or dependants).

## **What can I do with the Patient Portal?**

Access all these services anytime, anywhere online from your PC, tablet, or smartphone:

- Make appointments any time of day or night to see your GP or nurse.
- Order repeat prescriptions.
- Access records held by your GP, including medical history, regular medications and immunisations.
- View and track your test results.
- Get a list of scheduled events (e.g. due dates for check-ups and follow-up care).

## **What does it cost?**

There is no cost to you for this service, it is sponsored by the practice.

## **How do I get access to the Patient Portal?**

It's easy. Just speak to your GP or nurse. They can sign you up and send you a confirmation email. Once you receive the email, just follow the link to the website and enter the user name and password provided.

## **How Secure is my information through the Patient Portal?**

Your security is our highest priority. You and your healthcare provider have absolute control over who can access your data.

None of your health information is stored by us. We simply provide a channel, guarded by multiple layers of encryption. Which connects you with the data stored by your GP.

Your information is protected by a user name and password. You will be asked to change the initial password with your own password when you sign up.



HUTT CITY HEALTH CENTRES  
LINKING OUR LOCAL COMMUNITIES

# **It's your health. Manage it online 24/7 with the HCHC Patient Portal.**

This new online service lets you:

- Make appointments with your GP or nurse
- Order repeat prescriptions
- Access your medical records
- Track your laboratory results
- Monitor your personal follow-up plan

**To get started just  
ask your GP or  
Nurse today**